

IT Management, Audit & Compliance

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Skills

- IT Governance, Risk, and Compliance Regulatory Frameworks:
 - SOX, PCI DSS, FISMA, FERPA, HIPAA/HITECH, AML, ISO 9000 /27000, FedRAMP, GLBA, GDPR, CCPA, Privacy Shield (US-EU Safe Harbor), SSAE-18 (SOC 1/2/3)
 - ITIL, COBIT, NIST, ISO 2701, COSO
- Project Management - SDLC
- Agile using Scrum and DevOps
- Business, Systems, and Data Analysis
- Due Diligence (Merger & Acquisition)
- Problem Solving / Prioritization
- Multi-Vendor Negotiation / Contracts
- Recruiting, Training, Team building
- Cybersecurity (IT Security)
- Business Contingency (DRP/BCP)
- Leadership and Motivation
- Strategy and execution

Education and Training

- **MBA** - University of Deusto, Spain
- **MS** - Information Systems, USAL
- **BS** - Computer Science, USAL, Argentina
- **AS** - Computer Programming, USAL

- **Management of IS and IT**, UC Berkeley
- **Int'l Exchange Student in IT**, at TTU, TN

- **ITIL Certificate**, Axelos Global, FL
- **Google Project Management**, Google
- **Prompt Engineering**, Vanderbilt Univ.
- **Cybersecurity Specialization**, Infosec, FL
- **PCI QSA / PCIP**, PCI SSC, MA
- **Quality Management Systems Auditor / Lead Auditor ISO 9000-2015**, BV, TX
- **Notary Public**, State of Florida, FL

Languages

✓ English ✓ Portuguese ✓ Spanish

Eligibility: US Citizen (willing to travel and relocate)

Summary

Result focus IT professional with strength in management, audit, compliance, risk, and security. Proactive leader offering excellent communication, teamwork, and collaboration. Adept at managing concurrent objectives to drive efficiency and influence positive outcomes. Senior Manager/Director/VP level with demonstrated command of IT projects. Fluent in English, Portuguese, and Spanish, offering solid comprehension of cultural diversity in international and domestic environments. More than 25 years of experience (see LinkedIn for more).

Experience

President and Founder – Sutttertek LLC – FL **2017 – Present**

- Establish and streamline strategic business actions across consulting, development, outsourcing, and installations.
- Develop and lead execution of IT Management, Single or Multiple Projects, Audits, Compliance, Risk, Governance, and Due Diligence practice. (All my SOX-related clients either IPO successfully or pass audits without any material weaknesses.).
- Project management in Cloud and SaaS migration (AWS, MS-Azure).
- Lead developers' teams through Agile best practices, using the Scrum framework, with a lens on DevOps operating models to drive efficient technology delivery in a fast-paced environment.

Head of Latin America, Global Services – ADOBE – CA **2014 – 2017**

- Helped to exceed sales goals and improved profitability by aligning sales strategies and SaaS business plans through License Management Audits.
- Transitioned CRM strategy to Salesforce to automate leads management.
- Boosted team morale and overall audit performance creating employee incentive program in Customer Success Management (CSM).

IT Director, SOX Compliance – LAUREATE Education – MD 2009 – 2014

- Led IT Governance, Risk, Compliance, and Security for domestic and international operations (more than 70 universities worldwide).
- Established global strategies and standards in IT to comply with policies and regulations like SOX, FERPA, PCI DSS and interpret SOC reports.
- Implemented ITGC and security compliance in corporate applications as in IAM, ERP, SIS, CRM, LMS, HFM, HRS and the entire SDLC.
- Decreased more than 60% external audit observations worldwide in 2 years' time removing all high-risk issues.
- Served as main liaison between IT department and Internal and external auditors.
- Formed, trained, and motivated global IT Compliance team producing positive results in additional 25% gaps reduction.

Senior Audit IT Officer – Commercebank (now Amerant) – FL 2006 – 2009

- Led IT audits in the financial group, across the U.S., Europe, the Caribbean, and South America.
- Achieved 100% compliance with SOX, HIPAA, GLBA, PCI DSS, AML, and BCP regulations.